



194 Roberts Road, Airport West, 3042 | 03 9336 4077 | gymnastics@ekga.com.au

Policy Name: Privacy and Online Security Policy

Policy applies to: EKGA Customers

Policy Review Date: May 2030

EKGA is committed to protecting your privacy in accordance with the Commonwealth Privacy Act 1988 and the Australian Privacy Principles (APPs).

Collection of Personal Information

We collect personal information necessary to provide our services, such as membership registration, enrolment in programs, and participation in events. This may include names, contact details, date of birth, emergency contacts, medical information, and payment details. Information is collected directly from you or your authorised representative.

Use of Personal Information

Your personal information is used only for the purpose for which it was collected, including:

- Managing enrolments and memberships
- Delivering programs and services
- Communication and customer support
- Administrative and legal requirements

Disclosure

We may share your personal information with:

1. Recreational Gymnastics Australia, and other relevant governing bodies
2. Service providers supporting our operations (e.g., IT, insurance)
3. Regulatory or legal authorities as required by law
4. Emergency services (including ambulance, fire, police).

We do not sell or rent personal information.



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Data Storage and Security

Personal information is stored securely in digital and physical formats. We take reasonable steps to protect it from misuse, loss, unauthorised access, modification, or disclosure.

Details of payment methods stored online are held by a secure payment gateway. Only enough information to confirm the payment method (last 4 digits and expiry date) is available to EKGA staff.

Access and Correction

You have the right to access and request correction of your personal information. To do so, please contact our Office Manager.

Questions or Concerns

If you have any questions, concerns, or complaints about how your personal information is handled, please contact EKGA at 03 9336 4077 or gymnastics@ekga.com.au.